

# WHO WE ARE



**Solace Center** is Trumbull County's only private, non-profit Supervised Visitation and Safe Exchange program that provides support, guidance and assistance to families who've experienced some type of trauma like abuse, neglect, violence, divorce, separation or custody issues which may cause stress or other difficulties.

The program helps children establish a relationship with the non-residential party, siblings and other family members by promoting safe parental access to the child/ren. The Solace Center provides a neutral, safe, family-friendly environment with trained personnel who monitor time-limited visits and exchanges.



## CONTACT US

### Solace Center Administrative Office

1370 Tod Ave N.W.  
Warren, OH 44485  
P: 330.766.0689  
F: 330.319.8914

### Administrative Office Hours

Sunday: 11:00 AM - 7:00 PM  
Tuesday: 9:00 AM - 5:00 PM  
Wednesday: 10:00 AM - 8:00 PM  
Thursday: 9:00 AM - 5:00 PM  
Friday: 10:00 AM - 8:00 PM

All services are by appointment only.



## Solace Center

Trumbull County's  
Supervised Visitation &  
Safe Exchange Program

LIVE UNITED



### Family & Community Services, Inc.

#### Administrative Offices

705 Oakwood St. Suite 221  
Ravenna, OH 44266  
330.297.7027 | fcsserves.org





## SERVICES

### Supervised Visits

- One hour/week (may be adjusted by Family Court or agreement of visiting parties)
- Arrival and departure times are staggered by 15 minutes
- A trained Family Support Worker oversees the arrival of the child/ren and visitation
- Detailed observation reports are completed per each supervised visit

### Supervised Exchange

- Occur during normal hours of operation
- Trained Family Support Workers oversee transfers for off-site unsupervised visitation



# OUR MISSION

The Solace Center provides child-focused services to children and their families with the goal that, through providing education, it may prevent future generations from repeating the cycles of abuse, neglect, and violence so they can experience healthy and productive relationships.

### WHO PAYS FOR SERVICES?

Responsibility for payment of services is usually determined by Court Order or other referral source. Most fees are split equally between the visiting parties.

**VISITS: \$20 per hour**

**EXCHANGES: \$5/party per exchange**

### VISITS & EXCHANGES LOCATION

Valley Counseling Services  
318 Mahoning Ave., NW  
Warren, Ohio 44483

Please do not contact Valley Counseling Services for questions concerning Solace Center visits and/or exchanges.

Please call 330-766-0689 if you have any questions.



## HOW TO GET STARTED

Referrals may be made by Family Court, Children Services or attorneys. Self-referrals are also accepted.

After a referral is received, each party is required to schedule an initial intake by calling the Solace Center at 330-766-0689 for an appointment. Separate intakes must be completed by each party before services can begin. At the time of the intake there is a one time fee of \$25.00 assessed to BOTH parties.

**NOTE:** Intakes are conducted on the second floor of Trumbull County Family Relations Court located at 220 Main Ave S.W. in Warren, Ohio. Information is gathered from each party during the intake. Parties are then given specific details regarding the program including a handbook outlining the rules of the program. It also discusses how to prepare your child and what to expect during the visits. Once both parties have completed the face-to-face individual intake interview, visits are typically scheduled within one week.